

Dear Customer,

Essential sewer repairs in Weymouth

We called today to inform you that we will be carrying out essential sewer repairs in the **North Quay** area, from **Harbour Junction along North Quay to Trinity Road and Cove Row**.

How will the work affect you?

Repairs will begin on **2 March** and will take around **four** weeks. To protect our teams working in the highway temporary traffic lights will be in place at Harbour Junction, along with a road closure to westbound traffic on North Quay.

The sewer repairs in Trinity Road and Cove Row will be undertaken using signing and guarding and access will be maintained to all traffic. The works here will last for three weeks.

All work is carried out using no-dig technology, which allows the repair to be made without digging up the road and work carried out inside the sewer. There may be some noise disruption while we complete the work as quickly as possible, with work continuing during the late evening and through the night on occasions. All machinery will be turned off as soon as it's no longer required.

Anything else you need to know?

If you have any questions please call our customer services team on 0345 600 4 600 (Monday to Friday, 8am to 6pm, emergencies at other times). Alternatively, there's plenty of advice online including frequently asked questions and help from our web chat team. Visit

www.wessexwater.co.uk

If you are a **business or other non-household property** and have any questions, you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

We're sorry for any inconvenience caused by our work.

Yours faithfully,

Mike Horton
Wessex Water

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wessexwater.co.uk